



Gail Birks

Gail Birks is the founding Principal with CMA Enterprise Incorporated. Professionally, Ms Birks has served the South Florida Business community for nearly nine years as a Middle Market Assistant Vice President with Southeast Bank, NA and SunTrust/Miami, NA respectively. She holds a Bachelor Degree in Economics and Finance from Tennessee State University in Nashville, Tennessee where she was also enrolled in the University's Honors Program. She is a graduate of the Executive MBA Program at Florida International University and has completed post-graduate work in the area of Industrial Psychology and Personnel Staffing and Administration. She was also voted "Best Presenter" by her 1999 graduating class. Ms. Birks is also a Certified Mediator and Arbitrator for the Florida State Supreme Court.

Ms. Birks, a published author of four books, holds a Black Belt (ASQ) Certification in Lean Six Sigma. Her other professional certifications include but are not limited to the following: Certified Total Quality Management Training, Certified Self-Directed Workgroup Training, Advanced Sales Training and Management Credit Training. In 2006 Ms. Birks was selected to be a Protégée with Accenture, LLC at the national level in their Inaugural Mentor/Protégée Program.

In 2003, Ms. Birks joined the faculty of the University of Phoenix, where she teaches Marketing and Public Relations, as well as being approved to instruct a variety of Organization Behavior courses. In 2005, she received the appointment of Lead Faculty – Marketing Department for Undergraduate Studies with the University.

Her consulting and business concepts have been featured in numerous cover stories in the Miami Herald and other South Florida Circulars. She has raised the awareness of grassroots and corporate clients through her consulting and training exercises, resulting in heightened awareness in the areas of organization and cultural diversity, self-directed workgroups and high performance teams, and process improvement. She has designed and facilitated sessions as well as consulted on a local, regional and national level for public, corporate and nonprofit organizations.

Ms. Birks has received numerous honors for her leadership and contributions in the South Florida Community during her professional and entrepreneurial career. She is currently a Director for Gibraltar Bank, FSB in Miami, Florida, Chair-Elect – Doral Business Council and an appointed member of the Criminal Justice Council for Miami Dade County. Recently, Ms. Birks received a City of Miami Commission appointment as a Trustee, now Interim Chairperson on the Liberty City Revitalization Trust. She also serves as a Commissioner on the Miami Dade Criminal Justice Council and the Broward County ADA Commission. Past board memberships include the Public Health Trust-Jackson Memorial Hospital, Greater Fort Lauderdale Chamber – Women's Council of Commerce Board and the Board of Governors with the Greater Miami Chamber of Commerce.